



AUGUST 21 & 22, 2018 COMMUNICATION MANAGEMENT

Let's sum up the basics of efficient communication together so we can continue to build on our business skills.

Messages you want to convey frequently get misunderstood? Ever feel the need to complete other people's sentences? Having a hard time understanding why others communicate in a way that makes you feel unpleasant? Do people often get the wrong image of you? Unsure you are communicating properly?

**For the first time
Maverick Consulting
invites you to**

**Open-house training
with Đorđe Maričić**

**Take home the best
of our years of
business acumen**

Welcome!

MAVERICK CONSULTING

BOOK YOUR SPOT:

Price: 187 EUR + NBI™
Payment accepted in RSD

Duration: 1 day

Contact:
office@maverickconsulting.rs
+381 11 404 1005

MANAGING COMMUNICATION

August, 21, 2018 Self-assessment – One-day training course

The success of any organization hinges on the quality of communication. regardless of the size of the company and the technology it uses, interpersonal relations within it determine the levels of productivity and efficiency. By understanding what communication is and how it works, you can begin the process of managing it. Let's sum up the basics of efficient communication together so we can continue to build on our business skills.

GOALS:

- Identifying factors that facilitate or hamper communication
- Clear image of communication outcomes
- Creating a setting for efficient communication
- Understanding the needs and views of your interlocutor

METHODOLOGY:

- Andragogy

IMPACT ON THE INDIVIDUAL:

- Understanding the communication process
- Strengthening active listening and feedback skills
- Understanding the strengths and challenges of different perspectives
- Turning prejudice into an efficient communication tool
- Insight into personal strengths as a communicator and how others see you

EFFECT ON THE ORGANIZATION:

- Accelerating the communication process
- Less conflict in the team and throughout the organization
- Higher levels of productivity and efficiency
- Developing empathy

TARGET AUDIENCE:

- Anyone who wishes for efficient communication and outstanding interpersonal skills, stellar business results and efficient problem-solving techniques at personal and organizational levels.

TRAINING PROGRAM:

- Communication model and basic tools
- Personal communication style assessment
- Active listening and understanding
- Assertiveness

COMMUNICATION MANAGEMENT

August, 22, 2018 Using your personal NBI™ profile – One-day training course

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GOALS:

- Identifying factors that facilitate or hamper communication
- Clear image of communication outcomes
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METHODOLOGY:

- Andragogy

IMPACT ON THE INDIVIDUAL:

- Turning prejudice into an efficient communication tool
- Insight into personal strengths as a communicator and how others see you
- Higher level of confidence in demanding and complex situations
- Conscious utilization of thinking preferences in daily communication

EFFECT ON THE ORGANIZATION:

- Ability to better delegate responsibilities
- Higher levels of independence in staff
- Less conflict in the team and throughout the organization
- Raising the quality of interpersonal relations in-house

TARGET AUDIENCE:

- Anybody who wishes for efficient communication and outstanding interpersonal skills, stellar business results and efficient problem-solving techniques at personal and organizational levels.

TRAINING PROGRAM:

- Thinking preferences with personal NBI™ profile
- Persuasion techniques
- Team communication
- Managing communication in tough situations